



# COVID PANDEMIC NOTICE FOR CLIENTS OF HELLO BABY

Due to the easing of restrictions set out by the Government from 17th May we will be allowing up-to 5 people from two households to accompany you to your scan this may include children or babies.

Only two family bubbles will be allowed in the building at any one time and it is therefore imperative that you adhere to your appointment time. All people attending the scan will each need to check in by scanning our Track and Trace code upon immediate arrival at the clinic - if you do not have the App please ensure you have downloaded this before your appointment.

Once your scan has finished we ask that your guests leave the building whilst you're select your extras.

- Please do not gather outside the clinic. We will call you to check your eta, if you have not arrived at your scheduled time. If you are too early for your appointment please stay in your car and call us - once we are aware that you have arrived we will call you when we are ready for you.
- Upon your arrival you, and the person attending with you, will be directed to the bathroom and asked to wash your hands and then issued with a face mask, which we would ask you to wear for the duration of your appointment.
- Before and after each clients visit all areas of the clinic will be decontaminated as per PHE Guidance.

If you're unable to find an appointment that suits you on our online booking system please call us on **01744 810999** or email **reception@hellobaby4dscan.co.uk** and we will be more than happy to accommodate your booking request.

We are more than happy to extend our usual opening hours in order to give everybody an appointment as soon as is possible.

Please appreciate that all our staff are extremely busy dealing with the demand and there may be a delay in them replying to your enquiry should you email us, contact us on social media or leave a voice message by phone.

A £5.00 surcharge has been added to cover the cost of PPE - the prices for the scan only is:

2D	£45.00 (early dating or gender)
3/4D	£65.00
HD LIVE	£75.00

Packages and public sector discount available.

We are unable to allow our clients to view their images at the moment - we will select the best ones for you, and they will be available to purchase on disc or a usb drive or can be emailed to you.

We look forward to seeing all our lovely clients and their beautiful baby's.

**Please stay alert and keep safe**

Katie x